

APPCALIBER, INC.

We helped build Oracle Apps Financials, CRM, Projects, Globalization



40 years of Collective Oracle Experience

Focus Areas

- Business Applications & IT Services
- BPO Services
- Training – BizApps Academy
- Consulting

Leading Provider of Oracle Applications Expertise

- E-Business Suite Implementation
- Product Extensions
- Systems Architecture
- On-shore / Off-shore Delivery Model
- Industry Focused Training

Applications Excellence Delivered

AppCaliber

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Why AppCaliber?

- ❖ Formed by ex-Oracle development professionals
- ❖ Robust applications development expertise
- ❖ Business centric approach
- ❖ Translate strategic decisions into well defined business processes
- ❖ Commitment to quality

Resources

The majority of **our workforce** is comprised of ex-Oracle employees that understand the inner working of Oracle Applications. These same resources that once helped build the E-Business Suite are now working for you, sharing their expertise and helping you be more successful.

Methodology

Business Applications:

Oracle's AIM Advantage™ 3.0.

BPO Services:

Analyze to Operate

Our skills, experience and business knowledge, bring to the table a proven process for deploying our services with the highest degree of quality and quick return on investment.

On-shore/Off-shore model

- ❖ Offices in US and India
- ❖ State-of-the-art infrastructure
- ❖ Dedicated connectivity to the US
- ❖ Voice and non-voice services
- ❖ On-shore/Off-shore model to pass on the cost benefits

ABOUT APPCALIBER

AppCaliber is a leading provider of Business Applications expertise to Global 2000 companies, medium-sized businesses and government agencies.

- **Oracle E-Business Suite Implementation and Support**
- **Software Development**
- **Systems Architecture**
- **Applications Performance Tuning and Administration**
- **Business Process Outsourcing**
- **Industry Focused Training**

AppCaliber is founded by ex-Oracle employees, who amongst them have about 40 man years of Oracle Applications experience. The expertise is in Financials, CRM, SRM and Projects. We continue to work **in partnership** with Oracle Corporation for the continuing success of the E-Business Suite.

SERVICES

AppCaliber provides services in the IT and BPO sectors. The expertise and experience of AppCaliber, derived from the resources that have deep understanding of the Business Applications, Software Development Life Cycle and Support Services is put to use for the clients. The end result is a partnership that helps our clients be successful in their ventures.

Business Applications

- CRM Sales and Marketing
- Service
- Leasing and Financials
- Contracts and Projects

Outsourcing Services

- Engineering Services
- Medical Process
- Contact Center
- 24x7 Support
- Software Development
- QA and Documentation

Training – BizApps Academy

- **OnCall** – BPO and Contact Center
- **BAPt** – Business Applications Training
- **MedPro** – Medical Process

Consulting

- Business Process Re-engineering
- Business Applications Implementation
- IT and ITES Infrastructure

SOLUTIONS

AppCaliber provides solutions based on the in-depth product knowledge and expertise that helped build Oracle Applications for several years.

Pre-Packaged Solutions

AppCaliber has developed solutions for some of the common problems experienced by businesses.

- Advanced Selling of Services
- Contracts Credit / Re-bill Solution
- Advanced Contract Renewals
- Advanced Meter Solution

Custom Solutions

AppCaliber can reduce or eliminate costly customizations because we understand the inner working of Oracle Applications. For the complex requirements not met by the product, we deliver superior solutions that can endure evolution and upgrades.